



CommunityCare™

## Important Notice

March 8, 2018

### Primary Care Physician (PCP) and Network Changes for Members with a Hillcrest PCP

In light of the termination of CommunityCare's contracts with Hillcrest HealthCare System effective June 30, 2018, any HMO member with a Hillcrest PCP will need to select a non-Hillcrest PCP. If CommunityCare is not notified of the member's choice of a new PCP by April 30, CommunityCare will assign a new PCP for a transition date of July 1. Members wishing to change an assigned PCP may do so at any time.

Additionally, if an employer group currently offers employees the choice of HMO or PPO plans using both the Standard and Select networks, Hillcrest enrollees in a Standard network plan will be permitted to switch to the Select network effective July 1. Employers will need to submit those changes to CommunityCare by April 30. As a reminder, members may make PCP changes within their current network by calling Member Services at (918) 594-5242. Employer groups may also request paper change forms from their CommunityCare Account Manager to provide to their employees.

If you have questions about this notice, please call our Member Services team at (918) 594-5242. We look forward to assisting you.